

# Flight Operations

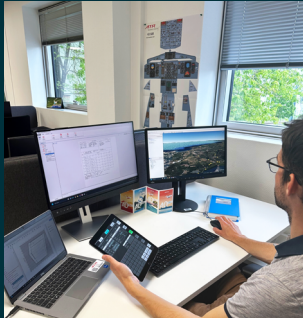
## Support, Training & Services

—— Unique aircraft manufacturer expertise



# ATR Flight Operations Expertise

Trustworthy proficiency of the aircraft manufacturer in 3 key areas:



SUPPORT



SERVICES



TRAINING

## High standards for ATR Flight Ops team



### Qualified Flight Operations team

including aeronautical engineers and pilots



### Close to operators

Dedicated airline representative



### Strong operational expertise

In-service manufacturer's fleet feedback

## Support

- ⊗ Daily support desk
- ⊗ Support to Entry Into Service
- ⊗ Conferences & Webinars
- ⊗ Technical brochures
- ⊗ Operational visits

### DAILY SUPPORT IN A NUTSHELL:



**~2000 Requests** per year



**From ~170 airlines worldwide**



**Answer targetted in less than 7 days**



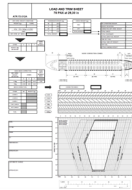
**ATRactive website - REQUEST ATR?**  
email - [ops.support@atr-aircraft.com](mailto:ops.support@atr-aircraft.com)

# Services



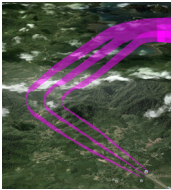
## DOCUMENTATION

- MEL customisation
- SOP review & customisation
- Safety cards
- De-icing cards



## WEIGHT & BALANCE

- CG operational envelopes
- Load & Trim Sheets
- AHM565



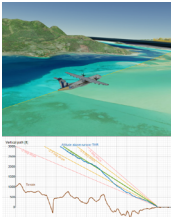
## PERFORMANCE

- Takeoff & Landing charts
- Design of Turn departure
- Design of EOSID
- Route studies



## OPERATIONAL APPROVAL

- EFB and SPS
- PBN
- ETOPS
- Low Visibility



## FLIGHT DATA MONITORING

- Tailored operations monitoring through continuous flight data analysis
- Recurrent monitoring trend reports delivery
- Specific flight analysis
- Parameter check
- Training and consulting

# Performance software



## BACK-OFFICE BASED SOLUTION



- ⌚ Takeoff & Landing Charts
- ⌚ In-Flight Performance
- ⌚ Flight Planning
- ⌚ En-Route Net Flight Path
- ⌚ Cruise Performance Monitoring



## EFB BASED SOLUTION



- ⌚ Takeoff module
- ⌚ Landing module
- ⌚ Weight & Balance module



Quick and Easy to use



Optimised computation



Compliant with AFM

# Training

## FLIGHT OPS ENGINEERING COURSES : modular training program

- Systems/MMEL
- Advance Weight & Balance
- Advance Performance
- First steps into Flight Data Monitoring
- Set-up and manage FOS
- Set-up and administrate the SPS
- Other courses on demand

## DISPATCHER COURSE : packaged training program

Aircraft knowledge, Systems overview, Performance calculation, Flight Planning  
Flight preparation, Meteorology, Weight & Balance

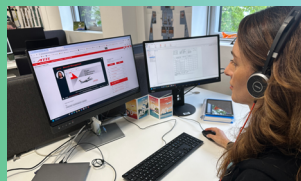
## 3 solutions for delivering training



**IN-SITU**



**REMOTE**  
(virtual classroom)



**E-LEARNING**



### Scan the QR code

to access our online Flight Crew &  
Operations Training & Services catalogue  
for more information

**Contact us for more information**  
[atc@atr-aircraft.com](mailto:atc@atr-aircraft.com)



### ATR GIE

1, allée Pierre Nadot  
31712 Blagnac cedex - France  
T: +33 (0)5 62 21 62 21